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## Micro-Vision PC Warranty

The Micro-Vision PC Limited Warranty protects all our PCs against defects in materials or workmanship for the duration of the warranty period. While great effort is made to ensure we are building the most reliable PCs possible, we understand that a very small percentage PCs sold may require warranty repair. To this extent, we have made the Micro-Vision PC Warranty simple to understand. Here are the core features of the Micro-Vision PC Warranty:

Micro-Vision will repair or replace defective parts with new or reconditioned parts. We may, at our own discretion, replace a defective part with a different part of equivalent or better performance. The PC must be returned complete to our service depot in Nanaimo, BC, freight prepaid, within the warranty period to qualify for warranty service. Micro-Vision will pay for return shipping.

Every new PC built and sold by Micro-Vision under the Micro-Vision brand name includes at least a one-year parts and labor warranty and additional years of warranty coverage can be purchased on most models.

## Limitation of Liability

Micro-Vision will not be held responsible for damages or costs that are the result of accidents, misuse, shipping damage, disaster, or abuse of your computer.

The PC warranty is void if you use of the product for blockchain processing, cryptocurrency mining, or similar purposes.

This Limited Warranty is valid for the Original Purchaser only and is non-transferable except when the PC is purchased as a legitimate gift for a family member.

If you ship a computer to us for warranty service, you **MUST** pack the computer properly -- Micro-Vision will not be held responsible in any way for damage caused during shipping.

Major modifications or repairs made to your computer system by anyone other than Micro-Vision may void your warranty if not cleared through a Micro-Vision service representative. Most modifications will be approved, but we need this aspect of control to prevent unnecessary damage.

Micro-Vision is not responsible for any losses or complications that arise because of a computer failure or a delay in the production or repair of your system.

It is your responsibility alone to back up your data. Micro-Vision will not be held responsible in any way, shape, or form for data loss no matter what the cause.

## How to Obtain Warranty Service

Send an email to [service@micro-vision.ca](mailto:service@micro-vision.ca) you believe you have a warranty issue. You must request a return merchandise authorization (RMA) number before shipping your PC to us. Shipments to our location that have not been authorized, will be refused at the door.

## Peripherals

Warranty service and/or technical support for all peripherals (monitors, speakers, keyboards, mice, controllers, printers, and any other external equipment) purchased from Micro-Vision is the sole responsibility of the manufacturer of the peripheral and as such none of these products are covered by any sort of Micro-Vision warranty. All peripheral sales are final.